

Disney Festival Roles

This year we are running 4 festivals due to the popularity and demand for these events in previous years. These festivals are for junior U12, U14 and U16 teams. The format of the festival will involve tournament pool matches on Day 1, coaching sessions on Day 2 and tournament placing matches on Day 3 along with an awards evening.

All staff will be given a full day off on one of the days and provided with a free pass to visit the parks!

The dates of the festivals are:

- **30th March – 3rd April 2016**
- **3rd April – 7th April 2016**
- **18th – 22nd October 2016**
- **22nd – 26th October 2016**

Travel, accommodation and meals will be provided.

The roles required for these festivals are as follows:

- **Umpire** – Responsible for officiating pool games & finals.
- **Umpire / Coach** – One day of umpiring and one day assisting the Elite coach during the netball master class sessions.
- **Event Organiser** – Responsible for overseeing the event and creating a fun atmosphere for all involved.

This document outlines what you can expect from the different volunteer roles within the Disney festival delivery team.

Umpire:

- You will need to help prepare the venue at the start/end of the sessions you are working
- On Day 1 you will be required to umpire
- On Day 2 you will be given a full days access to the parks
- On Day 3 you will be required to umpire
- There will be a 'Thank you' event/dinner on the evening of day 3
- Days where you are umpiring will be relatively long days, with a break for lunch and refreshments
- You will be required to help ensure the smooth running of the festival
- You must be at venues early so matches can begin on time as turn around time will be very quick.
- The children in attendance will have a range of abilities, netball knowledge and interest! – Some may have never played netball before whereas others will be teams who play at a high level in their region. Some teams may be really excited about playing whereas others may just want to go to Disney! It will be your role to ensure delivery is suitable for the individuals and that they are engaged and having fun. Delivery may be challenging, you will need to be flexible with your approach and persevere.
- You will always need to have a smile on your face and maintain the Disney magic for participants throughout the festival however tired you are!
- You will need lots of energy and the ability to keep going!
- You will need to be prepared to work as part of a team and support and help other members of the delivery team with whatever is necessary to run the best possible festival.
- You must be approachable at all times.
- You must act professionally both whilst delivering and on the Disney site as you are representing England Netball
- There may be many distractions but your main focus must always be providing a SUPERCALIFRAGILISTICEXPIALIDOCIOUS experience for each and every team!

Umpire/Coach:

- You will need to help prepare the venue at the start/end of the sessions you are working
- On Day 1 you will either be required to umpire or will be given a full days access to the parks
- On Day 2 you will assist an elite coach in the delivery of the master class coaching sessions
- On Day 3 you will be required to umpire or will be given a full days access to the park
- During day 2 you will be expected to support the elite coach who will be leading the delivery of the master class sessions
- There will be a 'Thank you' event/dinner on the evening of day 3
- Days where you are umpiring/coaching will be relatively long days, with a break for lunch and refreshments
- You will be required to help ensure the smooth running of the festival
- You must be at venues early so matches or coaching sessions can begin on time as turnaround time will be very quick.
- The children in attendance will have a range of abilities, netball knowledge and interest! – Some may have never played netball before whereas others will be teams who play at a high level in their region. Some teams may be really excited about playing whereas others may just want to go to Disney! It will be your role to ensure delivery is suitable for the individuals and that they are engaged and having fun. Delivery may be challenging, you will need to be flexible with your approach and persevere.
- You will always need to have a smile on your face and maintain the Disney magic for participants throughout the festival however tired you are!
- Due to the high demand for these festivals groups are going to be large so you will be expected to manage these effectively ensuring you are delivering high quality sessions and providing a great participant experience.
- You will need lots of energy and the ability to keep going!
- You will need to be prepared to work as part of a team and support and help other members of the delivery team with whatever is necessary to run the best possible festival.
- You must be approachable at all times.
- You must act professionally both whilst delivering and on the Disney site as you are representing England Netball
- There may be many distractions but your main focus must always be providing a SUPERCALIFRAGILISTICEXPIALIDOCIOUS experience for each and every team!

Event Organiser:

- You will be required to meet and greet the teams on arrival
- You will be required to help set-up and breakdown the festivals
- You will be responsible for supporting umpires and coaches to arrive at venue on time
- 2 days of event management
- 1 days full access to the Disneyland Paris Parks
- There will be a 'Thank you' event/dinner on the evening of day 3
- For each of the shifts you work it will be busy and intense with little spare time you will need to work efficiently and be ready to adapt to any situation that arises
- You will be required to help ensure the smooth running of the festival and maintain the fun atmosphere amongst teachers, players and umpires/coaches.
- You must be at venues early to make sure everything is ready to begin on time
- You will support the running of the competition and training sessions this will include ensuring all teams abide by the rules and regulations, briefing team managers, supporting time keeping, updating league tables, organising umpires/coaches etc.
- You will be a point of contact for team managers/leaders so you will need to maintain a high level of customer service throughout and answer/address any questions or queries. You will need to think on your feet and act quickly.
- You will always need to have a smile on your face and maintain the Disney magic for participants throughout the festival however tired you are!
- Due to the high demand for these festivals there will be a large number of people at the venue. You will need to help manage the volume of people ensuring a safe environment whilst maintaining enjoyment.
- You will need lots of energy and the ability to keep going!
- You will be required to lead or participate in fun activities which will be going on during the festival including dance warm ups, sing offs and delivery of the skill challenge in order to encourage participation and create an exciting and enjoyable environment.
- You will need to be prepared to work as part of a team and support and help other members of the delivery team with whatever is necessary to run the best possible festival.
- You must be approachable at all times.
- You must act professionally both whilst delivering and on the Disney site as you are representing England Netball.
- There may be many distractions but your main focus must always be providing a SUPERCALIFRAGILISTICEXPIALIDOCIOUS experience for each and every team!